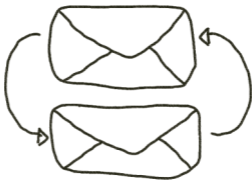


FRICTION

Question

How do we respond when our legitimacy is questioned?



Our role can be questioned due to skepticism, fear of change, or simply misunderstanding. How can we respond, and what strategies help us build trust and clear up confusion?